

# Shantel Ericsson

## Education

**Bachelors of Science, Psychology**  
Virginia Commonwealth University (VCU)  
Global Education and Peace Corp Prep Certifications

August 2018  
Richmond, Va

## Medical Experience

### Lab Assistant

VCU Student Health

- Maintain the day to day functioning of the lab, including collecting and organizing samples, maintaining cultures, and stocking lab supplies
- Developing a strong knowledge base regarding lab safety procedures and equipment
- Conducting lab tests, interpreting the results and sharing findings with physicians or other clinical staff
- Check, scan and enter confidential documents and results into database

Sept. 2016- present

### Immunization Assistant

VCU Student Health

- Performed reception duties including answering phones and patient questions, and restocking supplies
- Deciphered and entered immunization records into Pyramed
- Scanned medical records into patient database
- Developed a strong knowledge base regarding immunization types and requirements

Oct. 2015 - Aug. 2016

## Medical Shadowing and Observation

### The Dome Experience

INOVA Hospital Fairfax Va

- This experience made me more excited for my future in this career. It was amazing to watch an open heart surgery and see the inside of a human body. As we were watching, a nurse was explaining what the doctors were doing and how all the other clinical staff was assisting. It was breathtaking.

Dec. 2016

### Lab Assistant

VCU Student Health

- Working in a lab, I see the daily life of physicians first hand. I have learned a lot of technical skills but, more importantly, I have learned a lot about patient care and what I will be dedicating my life to.

Sept. 2016- present

## Relevant Experience

### Resident Assistant

VCU Residential Life and Housing

- Advise, mentor and support domestic and international students in an upperclassmen residential environment
- Develop and implement programs on diversity, chemical abuse, personal development, relationships, security, and academic performance
- Enforce university policies fairly and consistently to promote student success
- Support students with personal and academic concerns and redirect to campus services if needed

June 2017 - present

### Global Education Certification

VCU Globe, Living and Learning Community

- Developing cultural agility through taking a variety of classes to increase my level of cultural competency
- Engaging with international issues and people within the program and greater Richmond community, in personal and professional contexts
- Earned Peace Corp Prep Certification

Jan. 2016 - present

## Volunteer Experience

### English as a Second Language Teacher

Henrico County

- Create lesson plans and design assignments to help facilitate the learning of English
- Teaching adults from all around the world skills to improve their lives in America
- Facilitating linguistic development through conversation

Sept. 2017 - present  
60 hours

### Mentor/ Event Coordinator

Richmond County Public Schools Boys and Girls Club

Mentoring girls from inner-city areas, through providing them resources- academically and socially- to help them succeed in their future endeavors  
Organizing trips and designing curriculum to facilitate social growth and encourage the students to have goals for themselves and pursue more out of life  
Offer tutoring, leadership and STEM classes to make school more enticing to the students and help them succeed academically

June 2017 - present  
100 hours

## Leadership Experience

### Chapter President

I Am That Girl

- Member since Fall 2015
- National non-profit organization dedicated to promoting female empowerment
- 60 hours of volunteering every semester with various organizations

March 2017 - present

### Active Member

Sisters and Stethoscopes

- New organization dedicated to providing support and resources for women of color exploring careers in the medical field

Fall 2017- present

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## Board Member

Sept. 2017- present

Vice Provost Advisory Board

- Meet bi-monthly with the Vice Provost to represent the opinions of the student body and advocate for campus concerns
- Interview potential
- Help in the selection of professional staff for the university, currently helping in the search for the new Vice President of Inclusive Excellence

## Blood Drive Committee Chair

Oct. 2016- May 2017

Public Relations Chair

Sept. 2015- Jan 2016

Red Cross Club

- Organized two blood drives every semester
- Organized 4 donation drives for the Union Hill Community

## University Teaching Assistant

Spring 2016

Zach Hilpert UNIV 111

- Helped 32 international students navigate their first class at VCU and learn skills to help them with their future classes.
- Facilitating students engagement and learning in the course by offering office hours and helping create assignments.
- Met weekly with other teaching assistants to help design curriculum to help students succeed.
- Modeled behavior for students in order to help maximize success in students college course.

## Senator, Membership Committee

Fall 2015- Fall 2016

VCU Student Government Association

- Upheld and responded to the wishes and concerns of the student body.
- Helped in the creation and implementation of the Express Campus Connector.
- Promoted student involvement and actively sought out and represented student opinions.

## Service Trips

### Mission Trips

Divine Word International Ministries

My church goes on mission trips, in which we help underprivileged communities by building schools, bringing resources and contributing however we can.

Israel

Germany

Puerto Rico

Nov. 2016

Summer 2016

April 2015